

19th - 20th November 2014

The link between interoperability and learning lessons...

The question of **HOW** we turn lessons identified within inquiries into 'embedded practice' has been deliberated over by emergency management professionals for decades.

This seminar marks a watershed moment, as we take the profession into a new era.

At last, we are able to demonstrate how changes that have previously been identified are being implemented into real life scenarios. Now more than ever practices are being strengthened by a diverse range of practitioners who are using evidence based methodologies to directly implement interoperability.

Who needs to attend?

All multi-agency partners involved in an emergency response will find this seminar essential - it is an opportunity for private and public sector organisations to share the very latest practice on operating within a 'JESIP' era.

This is a unique forum for responders to share challenges on interoperability and learn about up to the minute developments.

Essential for all multi-agency partners this, the latest thought provoking and topical subject in our renowned seminar series will explore the multi-agency approach and the current thinking around it. This will give you the opportunity to hear from individuals involved in the Joint Emergency Services Interoperability Programme (JESIP), share the latest practice and highlight the lessons learnt moving forward

There is representation from key agencies, including discussions from Paul Sledzik, Head of Family Assistance for the National Transport Safety Board (NTSB), speaker slots from key member of JESIP and led by Dr Rob MacFarlane, Assistant Director of Training and Doctrine for the Cabinet Office.

Come and hear the latest thinking from the subject matter experts and find out what lessons we have learned.

Price: £190 (Ex VAT)

Location: EPC, The Hawkhills, Easingwold. York

Time: The programme will begin at 1pm

For more information please visit our website:

www.epcollege.com/learninglessons

Or reserve a place on 01347 825056

*Please note the price includes one nights accommodation, dinner, breakfast and lunch.





Wednesday 19th November 2014 (afternoon and evening event)

13.00-14.00	Arrival, registration and access to hotel rooms (please note lunch will be at an additional charge)
14:00	Welcome and Emergency Planning College (Update)
14.25	Welcome from JESIP Team
14.35	Resilience, Learning and Government: Dr Rob Macfarlane Civil Contingencies Secretariat
15.10	Refreshments Break
15.35	JESIP and organisational learning Brian Walsh Implementation and Support Manager, JESIP
16.25	Lessons Identified but Not Learned: The Challenge for UK Interoperability Dr Kevin Pollock
16.45 – 17.00	Comfort break
17.00	"Move up the bus": An analysis of ways to ensure inclusion of all responders and communities in a JESIP era A panel session where a number of operational responders provide updates on their own participation in recent responses followed by a summary of the seminar findings Chair: Dr Lucy Easthope Representatives from JESIP, Cabinet Office, Home Office, DCLG et al Case study: Lincolnshire County Council Case Study: Waste Management Guidance and partnership working (Others: TBC) (Delegates will be invited to share their own stories and feedback)
17.45-18.00	Networking and a visit to the "Room of Resilience"
18.00	Refreshments available from the bar
18.15	Dinner
19.30	20 years of implementing change and overseeing the turning of "lessons identified" into actions in the field Key note speakers: Paul Sledzik Head of Family Assistance National Transportation Safety Board - USA
	Refreshments available from the bar
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Thursday 20th November 2014 (The event will finish around 4:30pm)

7:30-9:00	Breakfast and networking time
9.00	"We are going to need bigger radios" Exnovation and other useful strategies Dr Lucy Easthope
9.30	"Interoperability, lessons and perspectives from the private sector" Rob Walley
10.00	Military liaison and operational response (Details TBC)
10.30	Refreshments
11.00	Key note case study Building full disclosure into your planning arrangements (Details TBC)
12.05	Lunch
13:00	Health Service Challenges: Expectation, interoperability and new challenges Tracy Redman Interoperability and the Ambulance Service (Other Speakers: TBC)
14:00 (including a break for refreshments)	"The most important lesson of all" Meeting peoples' needs after emergencies Ensuring that Humanitarian Assistance arrangements are fit for purpose in 2015 Leanne Hunt, Lincolnshire County Council Helen Baxter, Emergency Planning College Mindful action and the lessons of Lady Justice Hallett Key note case study Susan Greenwood
16.10	Final session – Capturing the themes of the day Dr Lucy Easthope
16.20	Departure Please arrange travel plans accordingly – shared taxis can be booked by the college (although costs will need to be covered by passengers)

The organisers reserve the right to amend the programme due to availability of speakers



From Recommendation to Embedded Practice 'The Art of Really Learning Lessons'

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Developing & Delivering Resilience



