

New training packs to support professionals working with homeless, vulnerable and socially excluded people



Connecting Lives: working with homeless, vulnerable and socially excluded people

Prue Chamberlayne, Donovan Chamberlayne, Chris Curran, Brian Gearing and actors from the Harry Partnership

This innovative video training pack increases the capacity of front-line staff and managers to support change in the lives of homeless and vulnerable people, and cope with challenging behaviour. The materials can also be used directly with vulnerable people to help them develop their assertiveness in seeking support, and to distinguish self-imposed from genuine external obstacles in their lives.

The video consists of eight, powerful life-stage scenes that emphasise active choices, hidden resources and missed potential involving two service users and one worker. Themes include:

- the citizenship rights of homeless people
- the norms and practices governing how staff deal with painful client relationships, and how these might be more facilitative
- the back-up which managers need to provide to staff so that they are adequately supported in dealing with complex issues.

The materials will support staff undertaking N/SVQs in Care or the new Certificate in Supporting the Development Needs of Homeless People.

Format: Ringbinder (approx 100pp with dividers) with VHS video

Price: £125 plus VAT (Total £146.88)

Publication date: early 2005

Certificate in Supporting the Development Needs of Homeless People

Pavilion, in partnership with the Foyer Federation and City & Guilds, is producing training materials to support this new certificate.

Materials will include a ringbound trainer's manual, a student wirebound workbook and a reader containing underpinning knowledge in an engaging and accessible style.

Price: tba

Publication date: Spring 2005

To receive further information on any of these materials when they become available, please ring the customer services team on

0870 161 3505

to register your interest.