



HEALTH ON THE NET NORTHERN IRELAND

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honni

update

April 2011

New Library System promises Exciting Developments

The library at Queen's is in the process of implementing a completely new library management system which will greatly improve the library catalogue, issue system, and method of locating and accessing electronic resources. The first phase of implementation is scheduled for August 2011 and will concentrate on ensuring that all essential elements of the current system are retained without any loss of functionality.

Ultimately the new system is expected to radically change the way in which users search for, retrieve and make use of resources, with features such as:

- Integration of catalogue and electronic resource data, updated in real time
- Google style searching, with spell check capability (i.e. if a term is not recognised the system will try to interpret it for you and will ask "Did you mean.....?")
- Ability to limit search results in numerous ways
- Dynamically generated subject tag cloud for quick links to related terms
- 'Popular choices'/'Recently added' feature to highlight results of interest
- Community tagging, reviews, comments and ratings

One of the aspects of the current **honni** system which users have found troublesome (see results of the 2011 user survey below) is its use of multiple windows. With this new system we hope that will be a thing of the past. Confusing navigation has also been highlighted as a problem and that too should be consigned to history with the introduction of a single, intuitive interface.

We also expect that users will be able to manage their library accounts more easily: placing requests and reservations; saving preferred searches; setting up notifications for new material; maintaining reading history; building and displaying RSS feeds; exporting records; and creating bibliographies.

During implementation disruption will be kept to an absolute minimum and contingency measures put in place where necessary. A detailed schedule of the changes and any implications for service delivery will be communicated throughout the spring and early summer.

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Medical & Healthcare Library Survey 2011

The Medical & Healthcare Library carried out a survey of HSC users in January 2011 to obtain feedback on the service provided. It has proved to be a useful exercise providing guidance on how library services are delivered and indicating where the priorities should lie. The results of the survey are now available in PDF format at <http://blogs.qub.ac.uk/honni/files/2011/04/Survey-Report-April-2011.pdf>

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Support for Professionals in Medicine and Dentistry

The Medical Library has a new Subject Librarian, responsible for meeting the information needs of staff working in medicine and dentistry.

Richard Fallis joined the Library team in March, having previously worked as an Assistant Librarian within the NHS Greater Glasgow & Clyde Library Network. A graduate of Queen's University Belfast and the University of Strathclyde, Richard is looking forward to developing his career in the health information sector, by building strong relationships with HSC staff across Northern Ireland.

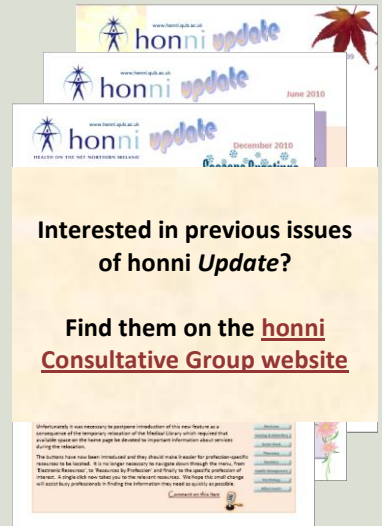
Richard is based in the Medical Library on the Royal Victoria Hospital site Monday to Friday, 9 am to 5 pm. He welcomes queries and requests for training, from users.

Contact Richard by emailing r.fallis@qub.ac.uk, or by phoning 028 9063 2645.

Did you Know?

It was clear from the results of the recent Medical & Healthcare Library survey that awareness needs to be raised of services provided by the Medical & Healthcare Library.

As part of a drive to bring services to the attention of HSC staff, we have introduced this 'Did you Know?' section to **honni Update**.



Anyone with a contract in the health and social care (HSC) Trusts, Agencies and Board in Northern Ireland is eligible to join the Medical and Healthcare Library Service and access its electronic resources.

This includes

- Doctors
- Nurses & midwives
- Pharmacists
- Dentists
- GPs
- Psychologists
- Social workers
- Health managers
- Allied health professionals

See <http://www.honni.qub.ac.uk/Membership/> for more information and a registration form or contact the Medical Library Borrower Services Desk on 028 9063 2500.

When you request an article from the library, and it is available only through the Inter-Library Loan (ILL) system, you can choose to have it delivered to you by email.

This is known as Secure Electronic Delivery (SED) and is often the quickest and most efficient method of obtaining articles.

Note that, if you wish to use SED from a Trust computer, you may need to ask the local Trust IT department to install a small plug-in.

More information, including technical requirements and copyright, is available at <http://www.honni.qub.ac.uk/BookDocumentSupply/ElectronicDelivery/>.

Members of the library can avail of free training and support provided by a specialist subject librarian.

Each profession has a named librarian who can provide training sessions either on an individual basis at the Library, or on a group basis at a location convenient to you. The training can be tailored to meet your needs.

Training and support can be requested online at <http://www.honni.qub.ac.uk/TrainingSupport/>.

Electronic journals are free to members but, behind the scenes, the costs are massive.

Electronic access to journals is extremely costly, and the Medical and Healthcare Library is constantly endeavouring to obtain access to a broad range of e-journals for HSC use within the funds available.

This often means purchasing e-journal packages which enable access to a large number of journals electronically at a reasonable price. However it is common for this to result in an embargo on some titles (i.e. the most recent issue is not available). It also means the Library has no control over the specific titles included in the package.

It does mean that e-journals are available through honni that otherwise would be completely unaffordable.